



## Kenya

Information for passengers Arriving or Departing

### **The Kenyan Government has released the below important updates for visitors coming into Kenya:**

- All passengers coming to Kenya must be in possession of a valid COVID-19 negative PCR test certificate conducted within 96 hours before travel.
- All departing passengers are being required to present a PCR negative certificate at Port Health irrespective of whether their destination country requires it or not.
- All travelers (children) below the age of 5 years will be exempted from COVID-19 negative PCR test to enter Kenya.
- All travelers will be expected to fill the travelers' locator form and submit before travel to and thereafter submit daily health information to jitenge platform for 14 consecutive days.

### **Important information for all domestic air travelers.**

Please be informed that the Ministry of Health has developed Domestic travels digital locator card system. Passengers should now access the digital traveller health forms via or by downloading "Jitenge" App from Google playstore.

- Iphone user should use chrome or firefox when accessing the the url [https://ears.health.go.ke/local\\_airline\\_registration/](https://ears.health.go.ke/local_airline_registration/)
- If using the Jitenge App which is accessible by android users only, a login page will appear requiring you to sign up an account. When you click sign up, four options will appear i.e. home isolation, trucker driver, air traveller and local traveller, Select air travellers. If you have the Jitenge App already, make sure that it is updated.
- Fill in all the mandatory fields that have been starred red.
- Upon submission, you will be provided with a QR Code that will be shared to your email address.
- For android users, if you are not able to access the QR code via mail, Login to your account via Jitenge App and input the phone number that you registered with on Jitenge as well as the passport/ID number. Your name will pop up, click on the name and select show QR Code, screenshot the QR Code for presentation at the Health Desk.
- Iphone users that are not able to access their QR codes on their email address should check in their system downloads or present their phone number and passport number at the port health desk to enable them to retrieve the QR Code.
- There will be NO daily submission of health status via \*299#



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### **QR CODE**

It has emerged that some phone users (iPhone) are not able to receive the QR Code. This is however also sent to the applicants registered email and can be retrieved there. Upon arrival in Kenya , travellers can present their phone/passport numbers at Port Health for them to retrieve the QR Code.

Fill in the Online COVID-19 Travelers Health Surveillance Form which is completed

via. [https://ears.health.go.ke/airline\\_registration/](https://ears.health.go.ke/airline_registration/)

Passengers will receive a QR code which required to display to Port Health officials before proceeding to Immigration.