

GUEST INFORMATION NOTE

PACKAGE : ALL INCLUSIVE

Dear Guest,

'Ayubowan!' We welcome you to Club Bentota wishing you a 'Long Life' as per our Sri Lankan traditions. Inorder for you to get a quick understanding of our services and facilities, we kindly request you to glance through the below details.

INFORMATION	Our Reception Desk is open 24 hours to serve you, and can be reached by simply dialing " 0 (Zero) " from your room telephone.
LOCATION	All rooms, are located on the left side of the Lobby area, while rest of the facilities along with beach access is located on to the right side of the Lobby area.
PACKAGE	<p>Your Package includes breakfast, lunch and dinner (as per below timings).</p> <p>Tea / Coffee throughout the day at the Main Bar form 1100hrs to 2300hrs.</p> <p>Unlimited local alcohol and soft drinks (<u>only those mentioned below are included in your package</u>) from the Main Bar from 1100hrs to 2300hrs :</p> <p>Local spirits – Arrack/Whisky/Brandy/Vodka/Gin/ Rum/Draft Beer Soft Drinks – Cola / Sprite /Soda / Tonic / Ginger Ale / Fanta Cordials – Orange / Passion Fruit / Mango Fresh – Lime Juice Cocktails – Tropical Sri Lankan Cocktails made using local ingredients</p> <p>Please note that we will not be serving liquor on 'Poya'(Full moon day) and certain other specific days declared by the State, in accordance with the Government Excise regulations. A notice will be displayed on the Guest Notice board near the bar, to keep you informed of such days.</p> <p>Extras chargeable : Any other Food and Beverage items consumed at other outlets or outside of these stipulated hours will be charged as per our Menu Rates.</p> <p>Use of other facilities such Water Sports / Food and Beverage Special Promotions and items purchased from the CB Boutique, will be charged to you as per the published prices.</p>
FOOD & BEVERAGE	<p>Main Restaurant Timings : Breakfast – 0730hrs to 1000hrs (Included in Package) Lunch – 1230hrs to 1430hrs (Included in Package) Dinner – 1930hrs to 2130hrs (Included in Package)</p> <p>Seafood Cove Specialty Al a Carte Restaurant by the Beach : Open from 1100hrs to 2200hrs. Menu with pricing is available at venue.</p> <p>Main Bar located near the Swimming pool area : Open from 1000hrs to 0000hrs</p> <p>Special Dinners (on the beach / lagoon), Private Parties could be arranged on request.</p>
RECREATION	Swimming Pool is open from 0800hrs 2000hrs. Pool towels could be obtained

LEISURE & REJUVINATION	<p>from the Pool Attendant by handing over the card attached to your room key tag. Once the towels are returned, he will hand it back to you. Kindly note that any lost tag / towels will be charged to you at the rate of LK Rs. 1,000/- and LK Rs. 2,000/- respectively. Proper swimming attire is a must.</p> <p>Games & Activities such as Carom, Darts, Table Tennis, Billiard/Pool, , Volley ball, Tennis, are available free of charge and will be arranged for you by our Team.</p> <p>Our internationally recognized Water Sports Centre with certified instructors, is open from 0800hrs to 1700hrs daily. Prices and ride details are available at the Water Sports Centre and Reception.</p>
ROOM	<p>To activate electricity in your room, you need to place the Power Card attached to your key, in the Power Socket inside near the main door.</p> <p>Any lost key will be charged at LK Rs. 7,500/-, hence please be mindful of your room key. You may leave the key with reception when going to the beach or out of the hotel premises.</p> <p>We would recommend that you don't switch off the Air Conditioner or increase the temperature of the room, as this will lead to condensation within the room and hence cause severe dampness as we are surrounded by water on all sides.</p>
EVENING ENTERTAINMENT	<p>The day's program will be displayed on the Guest Notice Board at the Main Bar.</p>
IN & OUT	<p>Our Boat Shuttle Service is available at regular intervals 24 hours of the day, to and from the Main Land. The time schedule is displayed near the Reception Counter. However, in case of any emergency, our Reception staff would be able to arrange the Boat Shuttle Service for you within several minutes upon informing them.</p> <p>Upon your Check-in, you will be requested to wear a colour coded Wrist Band which is for purposes of identifying your entitlements during your stay with us. These bands are made from Non-allergic material of internationally accepted standards. We kindly request you to wear this at all times throughout your stay with us. Upon you checking-out, this will removed by our Reception staff.</p> <p>Check-in and Check-out timings are as follows :</p> <p>Lunch Check-ins @ 1200hrs Dinner Check-ins @ 1500hrs</p>

	Breakfast Check-outs @ 1000hrs Lunch Check-outs @ 1400hrs Please note that Late Check-out can only be granted depending on the day's availability. Please talk to our Reception staff regarding this. Thus, each additional hour utilized in the room will be charged at LK Rs. 3,500/-
KIND REQUESTS	Please refrain from taking cutlery, crockery and glassware on to the Beach or to the Main Land.

Trust the details mentioned herein would have cleared out most of your little queries. But should you need any further assistance please speak to us, and we will be more than happy to assist you the best we can.

Wish you a memorable stay with us at Club Bentota in the Paradise Island...

Thank you.
Management